

Clarkston Nursery Day Care of Children

Williamwood Church
Seres Road
Clarkston
Glasgow
G76 7PG

Telephone: 07906 954441

Type of inspection:

Unannounced

Completed on:

9 November 2018

Service provided by:

Clarkston Nursery

Service provider number:

SP2003000781

Service no:

CS2003003859

About the service

Clarkston Nursery is run by a voluntary management committee which are assisted by a qualified staff team. They are registered to provide early learning and childcare to a maximum of 31 children aged between two years, three months and those not attending Primary School, of whom no more than 15 will be under three. This part of the service operates Monday - Friday from 9.30am to 1.00pm, term-time only. Fifteen children can also attend the nursery Monday - Friday from 1.00pm to 3.00pm.

The provider recently varied the service to provide a breakfast club for children attending the nursery. It operates from 8.15am until 9.20am and children are cared for by nursery staff.

The service operates from accommodation within Williamwood Church in the Clarkston area of East Renfrewshire. The nursery is located in a residential area close to shops, schools and park. The nursery works in partnership with East Renfrewshire Council.

Included in the service's aims and objectives is to "place the child at the centre of all we do and recognise the individuality of each child and meet their needs on an individual basis."

What people told us

There were 18 children present during the majority of our inspection visit. They were happy and confident in the nursery. Those who needed reassurance were being supported by caring staff.

Children were engaged in a wide range of valuable experiences and opportunities. Those we spoke with told us they enjoyed coming to the nursery. Parents returned seven completed questionnaires to us before the inspection. All were very happy with the quality of care their child received in the service. They gave the following additional comments;

"Clarkston Nursery is a brilliant nursery. The staff are absolutely fantastic, always smiling and happy. In addition to this the staff are very caring and nurturing and I feel completely confident when leaving my daughter in their care. Full range of playing and learning activities. first class."

"As a working parent I don't often get the opportunity to drop off or collect my child. I do however feel part of the nursery as they keep in touch regularly with newsletters, emails and social media so I always know what is going on."

"The new outdoor garden play areas has been a big hit with my son and an excellent addition to the nursery. Also, although I am not using it, the new breakfast club is great too."

"Our child started attending Clarkston Nursery prior to his 3rd birthday and it was our intention that he would spend only his ante-preschool year there but we have been so happy with the exceptional level of care and education so we decided to decline the offer of a space at the school nursery so that he could continue his preschool education there..... Maureen and the staff have created a very special wee place and we feel a part of it too thanks to the efforts of Maureen has made to create a community amongst the children, parents and nursery itself."

"Lovely small nursery set in the church hall. Staff are well experienced and caring. My son absolutely loves going every day. Great newly refurbished small garden. Staff are enthusiastic and genuinely interested in my son's development. I would highly recommend the nursery to anyone I know."

"Clarkston Nursery is an excellent community facility. The manager and other staff are excellent - kind, caring and nurturing. I have absolute confidence in leaving my child in their care. The manager involves parents at every opportunity and is always very receptive to feedback. My little girl loves her time at the nursery - she is enthusiastic about the activities she has done during the session and has developed close bonds with the staff."

"Clarkston Nursery makes parents feel that they are very much part of the nursery. They demonstrate the community spirit and provided an excellent early years provision for the children."

"I love the nursery! It has been a fantastic start for both my kids. I've never once felt worried about leaving my kids there. I love that all the staff (and manager) properly know the children. There is so much fun stuff for the children to explore and play with and they are always bringing in new ideas. I love how the parents are made to feel part of the community."

Self assessment

The service had not been asked to complete a self-assessment in advance of the inspection. We looked at their own improvement plan and quality assurance paperwork. These demonstrated their priorities for development and how they were monitoring the quality of the provision within the service.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

The service offered a very welcoming setting for children and their families. Staff nurtured children by recognising and responding to their individual needs. This was reflected when children arrived at the nursery, as they were able to settle themselves into the session at their own pace and by following their own interests.

The parents had provided information about their child's contact and medical information. This included any allergies or health issues they might have. The manager and staff had collated the information into a personal plan, which set out how individual children's needs would be taken into account. They had included the SHANARRI indicators as a framework for supporting their wellbeing. These come from the Getting it right for every child (GIRFEC) approach and say that children should be safe, healthy, active, respected, responsible and included.

The manager had recently introduced a new format for planning children's experiences which enabled staff to be very responsive to individual children's interest and learning. Through careful observation they could immediately introduce resources that would extend children's learning and support their progress.

The new planning had led the staff to change how they presented resources for children. They had created an active learning area where children could lead their own learning by having access to a range of resources. Staff had monitored this carefully and had identified the positive impact this had on children's learning and engagement.

We also saw that children, were busy and fully engaged in valuable play throughout our visit.

The service had refurbished the garden creating a safe, attractive outdoor area for the children. They had introduced new resources including a climbing frame, playhouse and loose parts to offer children a range of experiences while outdoors. They were in the process of purchasing further equipment to create a rich outdoor environment. We saw that the service had very stringent procedures in place to ensure that all resources were clean and well maintained.

Children were taken out to the area in groups, however the manager was already considering how they could be more responsive to children who wished to play outdoors. We looked at the service medication procedures and found that they were effective in ensuring staff had the necessary consent in place and recorded administration. The staff team clearly understood their role and responsibility to safeguard children. They had attended Child Protection training and followed written procedures.

What the service could do better

We asked the manager to strengthen children's plans to ensure they reflected staff's clear understanding and knowledge of each of the children. Also that they continue to structure the plans around the SHANARRI wellbeing indicators. Younger children attended the service during afternoon sessions. We noted that some for resources and experiences provided did not take account of their differing needs.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
8 Sep 2016	Unannounced	Care and support Environment Staffing Management and leadership
		5 - Very good Not assessed Not assessed 4 - Good
6 Oct 2014	Unannounced	Care and support Environment Staffing Management and leadership
		4 - Good 4 - Good 4 - Good 4 - Good
20 Sep 2012	Unannounced	Care and support Environment Staffing Management and leadership
		4 - Good 4 - Good 4 - Good 4 - Good
10 Jun 2010	Unannounced	Care and support Environment Staffing Management and leadership
		5 - Very good Not assessed Not assessed 4 - Good
22 Oct 2009	Unannounced	Care and support Environment Staffing Management and leadership
		5 - Very good 4 - Good 5 - Very good 4 - Good
16 Jan 2009	Unannounced	Care and support Environment Staffing Management and leadership
		4 - Good 4 - Good 4 - Good 3 - Adequate

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